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Privacy Policy and Health Information Collection Statement

NEST Allied Health is an independent practice under the ownership of Rebecca Bates.

You may contact NEST Allied Health by writing to NEST Allied Health, PO Box 177, Attunga NSW 2345, by emailing office@nestalliedhealth.com or by calling the Privacy Officer on 0499 462 297. You have the right to gain access to the information held by NEST Allied Health about the participant.

Our Privacy Policy (available upon request) contains information on how you may request access to, and correction of, your/the participant's personal information and how you may complain about a breach of your/the participant's privacy and how we will deal with such a complaint.

NEST Allied Health needs to collect information about the participant for the primary purpose of providing quality treatment. To fully assess, diagnose and treat the participant, we need to collect some personal information from you. This information will also be used for the administrative purposes of running the practice such as billing you or through an insurer or compensation agency. Information will be used within the practice for handover when another speech pathologist will be providing the participant with ongoing assistance.

NEST Allied Health may disclose information regarding diagnosis or treatment to your/the participant's doctor or other treatment providers only with your consent. In the case of insurance or compensation claims, it may be necessary to disclose information and/or collect information that affects your/the participant's treatment and return to work. NEST Allied Health will not disclose your/the participant's information to commercial companies, however specific service or product information as deemed suitable for your/the participant's speech pathology management, may be forwarded to you by us, unless you instruct NEST Allied Health not to forward this type of information. Your written consent will be obtained at the start of your/the participant's treatment in order to carry out the above activities. We do not disclose your/the participant's personal information to overseas recipients.

Information at NEST Allied Health is stored securely and only practice staff have access to it. NEST Allied Health takes all reasonable steps to ensure that information collected about the participant is accurate, complete and up to date. You may have access to your/the participant's information on request and if you believe that any of the information is inaccurate, we may be able to amend it accordingly. If you do not provide relevant personal or health information (about the participant), in part or in full, to NEST Allied Health it may result in incomplete assessment. This may impact on the diagnosis and the following therapy that is provided. Any concerns that you may have about this policy or about your/the participant's management can be directed to the Privacy Officer by emailing office@nestalliedhealth.com, telephoning 0499 462 297 or writing to PO Box 177, Attunga NSW 2345.